

## CUSTOMER INFORMATION

### DATA PROTECTION NOTICE: COLLECTION OF DATA FOR CONSTANT GUI OPTIMISATION

You can help us increase the user-friendliness of our products even further. If you participate, the ISD will collect information on your use of our software, in order to detect trends and use patterns. This information will then be used for a constant optimisation of our user interface, with the aim to make the operation of our software as convenient and efficient as possible for our users.

The collected information

- » Contains data on the functions that you used (frequency and chronological order).
- » Contains a key enabling the identification of your computer. It does not contain any personal data, and will not be used to detect your identity. The key will only be used to obtain data on the diffusion rate of customer feedback. For instance, it is important to know whether a functionality has been used 100 times by 1 customer, or whether another function has been used only once by 100 customers etc.
- » Will be automatically removed after transmission to the ISD. In case of a failed transmission (e.g. because of network problems) the information will be automatically removed after 1 week at the latest when the program has been re-launched.
- » Will not cause a slowing down of the program operation.

The ISD will not

- » Store your name, address, or any other personal data.
- » Ask any further questions besides asking for your consent to the participation.
- » Use the data for any other purposes than those described above.
- » Contact you in any form in connection with your participation.

You can choose to participate when installing the product for the first time. To terminate your participation at a later time, choose *Help*  > *Customer Feedback*, and select the corresponding option.